

Rules, Terms and Conditions

As of 06/24/2026 01:11 PM

MEMBERSHIP FEE

All Students will be charged an membership fee. This fee is good for one year.

MAKEUP POLICY Tuition secures your child's spot in their regularly scheduled class for the month in which it is paid. We offer make-up classes for pre-excused absences only, space permitting. An absences is pre-excused when excused through the online customer portal within one hour of the class start time. Make-up class tokens remain active on your account for 60 days from the date of the absence.

Make-up classes:

- Are **not guaranteed** and are subject to availability, current enrollment, and maintaining safe class ratios
- **Cannot be used as a credit toward tuition**
- **May only be used while your child is actively enrolled**
- **Cannot be rescheduled**
- **Cannot be converted to open gym credits or punch passes.**

If you withdraw from the program, any unused make-up tokens dissolve and cannot be used.

Make-up classes can be scheduled through your parent portal or with assistance from our hospitality team.

DROP PROCEDURE:

PARENTS MUST NOTIFY THE SCHOOL TO DROP A STUDENT FROM CLASS. Only a written notice through the customer portal will be acceptable. Enrollment is perpetual throughout the regular season. To drop classes for the upcoming month TCG must be notified by the 20th of the current month. For example if you want your child to stop classes in March, TCG must be notified via writing by February 20th.

Please note: You are responsible for payment for your student's classes WHETHER OR NOT YOUR STUDENT ATTENDS CLASS until the time you notify the staff VIA WRITTEN NOTICE. Please do not rely on your student to verbally let us know that they will no longer be attending classes. If a student stops coming to class without notification then that student's account will be charged. This charge will be for holding the student's place in that class instead of offering that place to one of the many on a waiting list.

WHAT TO WEAR

Students must follow standard TCG dress code for classes including wearing comfortable athletic clothing, clothes that are not baggy, clothes that cover midriffs, and hair that is long enough to be pulled back, must be. Leotards are preferred. Children will participate in class barefoot, so we ask that they do come into the facility with shoes on and then take them off before class to ensure they are not tracking the outside onto the gym floor. Children who come into the facility barefoot will be asked to wash their feet in a bathroom before going onto the blue gym floor. Students can not wear jeans or pants with a waist button to class. We kindly request that children come to class in their attire already.

ARRIVAL AND PICKUP

For the safety of the facility and those in attendance, TCG will facilitate a check-in for all classes at the locked entry door near 17th Ave. A parent or guardian is required to be present for check-in. Please do not drop your student off and/or leave unattended for check-in. Official check-in windows will start 10 minutes before class time and run the first 10 minutes of class.

Students arriving more than 10 minutes late for class will not be permitted. Late arrivals cause disruptions to the class flow, structure, and instructions.

PARENTS ONSITE

A parent/adult will be required to be onsite for all students ages 5 and younger enrolled in classes.

FACILITY SAFETY

Children are not allowed onto the blue gym floor or equipment until they have been invited in by a TCG staff member. This includes siblings and anyone within the facility. The blue gym floor should be thought of as a pool, it is unsafe to come get into a pool until under the direct guidance of an instructor the same is true for a gymnastics facility. After class, children must also remain off the gym floor and equipment. Unenrolled children are never permitted on the gym floor or equipment.

For the safety of everyone inside TCG please do not open doors for anyone outside of the facility. TCG staff members and other businesses within the facility manage all entry points. Do not prop open doors.